

INFECTION PREVENTION & CONTROL SPECIALISTS

PROUD TO
BE DIFFERENT

INNOV8 
Cleaning Solutions

INTRODUCTION

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QUALITY
BEFORE
PROFIT



iaa independent
ambulance
association



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The company prides itself on a highly trained, motivated team delivering the highest standards of results for its clients, in the public, private and charity sector.

INNOV8 Cleaning Solutions Ltd is a family run business established in 2012 as Infection Prevention and Control specialists. The company prides itself on a highly trained, motivated team delivering the highest standards of results for and to its clients, in the public, private and charity sector. The INNOV8 ethos is 'Quality before Profit' ensuring the company delivers the highest levels of client satisfaction and meets/exceeds the outcomes required by the Care Quality Commission.

The company operates throughout the UK including Scotland and Wales with its operatives being fully equipped and mobile and able to support our client base 24/7.

“Quality before Profit”

All INNOV8 staff are direct employees, the company does not use agencies or franchises to source our new starters. All staff are uniformed with company identity cards carried at all times whilst on client's premises. Staff are trained externally using the NCFE Level 2 Infection Prevention and Control and employees are trained in Health and Safety and the specific requirements of each site's Risk Assessment.

We are members of the Independent Ambulance Association (IAA), SafeContractor Accredited and Registered to BSI ISO 9001 specifically for our Ambulance Support Services.

AMBULANCE & MEDICAL SERVICES



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Our experience and knowledge was gained whilst helping to devise and implement several Make Ready systems including the LAS, SCAS and SECAMB and a Deep Cleaning service to NWS. This experience includes all aspects of Make Ready including Fleet Movement, Asset Control and Medicines Management. INNOV8 staff can carry out relevant Make Ready Training removing the burden from the Trust, Organisation or Company that wishes to introduce a system.

The company provides robust, fully CQC compliant Deep Cleaning and Decontaminations. The service provided will allow the client to identify areas of potential weakness in their daily systems and offer opportunities to educate their own crews of improving daily wipe down services. The company uses specialist chemicals that provide effective disinfection against all hospital superbugs, including *Staphylococcus aureus*, *E. coli*, and *C. difficile*, *Flu* and *Coronavirus*. All consumables are disposable including paper towel, disposable mops and disposable microfibre cloth.

Services Include:

- All aspects of Ambulance Support Services including a comprehensive Make Ready Service
- Planned Periodic Deep Cleans
- 24/7 Decontamination Service including COVID-19
- Support in-house systems with fully qualified staff
- Provision of Infection Prevention and Control Training including correct use of PPE and effective Hand Washing.
- Flexi Fleet Services
- Asset Control
- Medicines Management

The company has specialist knowledge and experience of all aspects of Ambulance Support Services with several members of the team being involved in the sector since 2004.

We can provide a static or mobile service, our vans are fully equipped to be able to carry out Deep Cleaning and Decontaminations, power and mains water are our only requirement.

INNOV8 will provide a fully managed service. As a BSI registered company our reporting and auditing procedures are robust, transparent, and fully traceable. The system will include regular review meetings with our clients as specified in the Service Level Agreement.

INNOV8 will deal quickly with any issue likely to affect the performance of the contract or the standard of the deep cleaning. We recognise the importance of the credibility of our employees and the need to be 'trusted' by IPC Leads and crew members. We will fully support that process, ensuring the quality of the training, equipment and chemicals used are of the highest standard.

INNOV8 staff will be capable of working alone or act as support to existing in-house teams. Either way we guarantee an excellent level of service to our customers.

INNOV8 will implement a KPI package which includes the details of Planned and Actual Cleans, Audit Details and ATP Swab Testing Records. The KPI package is accessible through our secure client portal which allows clients to access and interrogate your own data, produce Management Information reports and satisfy the Care Quality Commission.

EMERGENCY SERVICES VEHICLES

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Today more than ever there is a need for clinical cleaning of emergency service vehicles, whether it be a Police vehicle, Highways Patrol vehicle or a utility company vehicle.

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A single member of staff with a case of norovirus, seasonal flu or COVID-19 means that the virus can be contracted by other members of staff who then use that vehicle as part of their shift, normal valeting products do not provide the correct killing of these virus and the valeter may not be trained to deal with such contamination.

INNOV8 Cleaning Solutions provides the correct products, processes and PPE for the vehicle to be decontaminated to a clinical standard. Only certified products that meet the BS/EN14476 test and are approved by Public Health England, the Department of Health and Social Care and the National Ambulance Resilience Unit. Staff are trained by our in-house team who have over 15 years of experience in this specialist sector, all operatives are enrolled upon the course with Northern College of Further Education level 2 in Infection Prevention and Control.

Our teams are normally able to return our clients vehicle back into operational use within 12 hours or sooner depending on locality, proof of service is sent to the client electronically direct from the site via our online reporting system. ATP swab results are sent directly to our office at the client at the same time as the work is completed, providing evidence that the vehicle has been cleaned to the correct level of clinical cleanliness.

INNOV8 provides a service that ensures your employees safety by ensuring the clean of your vehicle is conducted by experts and is free of infection at the time of completion.

DECONTAMINATION OF PREMISES

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The need for decontaminations of premises has progressively grown over the past 10 years, as business have become more aware of the effect on their employees of virus and bacteria spread by surface contamination.

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Seasonal norovirus outbreaks coupled with the flu has had an impact upon large call centres and open plan offices where the spread of such pathogens is much easier than the old single office configurations.

INNOV8 Cleaning Solutions is the decontamination company of choice for clients who require professional decontamination that meets the requirements of Public Health England, Department of Health & Social Care and the National Ambulance Resilience Unit. Our staff are trained to the required standards in infection prevention and control, the right products are used to ensure all bacteria and virus are killed.

The latest equipment including fine misting machines that spray an ultra-fine mist that plates itself to the surfaces killing the pathogens, UV-C light emitting units are all part of the armoury that INNOV8 is able to deploy to your premise to assist in the decontamination.

Swab tests are taken on completion of the work thus proving the decontamination has removed all surface proteins (this means that bacteria cannot survive on the surfaces), providing evidence of our service is vital for our clients and their staff.

INNOV8 should always be your first call when confronted with the need for decontamination of a contaminated or suspected contaminated premise.

DEEP CLEANING OF PREMISES

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Every premise occasionally requires a professional deep clean.

The normal daily clean whilst maintaining a level of cleanliness very rarely encompasses the cleaning of:

- Walls
- Carpets
- Inside of cupboards
- All glass surfaces
- Window Blinds
- Staircases
- Lifts
- Seating
- Kitchens including:
 - Ovens / microwaves / fridges / freezers
- Sanitizing of all surfaces

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These are normally part of the periodic schedule of cleaning, INNOV8 specialises in providing deep cleans that meet clinical cleanliness standards which are far higher than normal cleaning companies provide their clients. In today's current climate it has never been more vital that these deep cleans are undertaken, especially during the winter months where viruses are in abundance in the general population, norovirus and seasonal flu are easily passed between colleagues without knowing.

Sports Facilities, Sports Stadiums and Gyms

There is a need today more than ever for the professional deep cleaning and decontamination of sporting facilities, stadiums and gyms. Where ever people are gathered in groups or are exerting themselves there is more of a risk of the spread of bacteria and virus, hence the need for the cleaning of these areas that can harbour the microbes on nearby surfaces, contact points and on the equipment itself.

INNOV8 is able to deploy its specialist teams equipped with the correct products that ensure the bacteria and virus are killed and removed from the contaminated areas and surfaces, thus ensuring the safety of staff and clients. Many companies now claim that they can provide these specialist services but in truth they are not backed by over 15 years of experience in this sector. INNOV8 should be your provider of choice for deep cleaning of premises.

HGV & LGV INFECTION PREVENTION & CONTROL

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A simple sneeze, poorly washed, or unwashed hands, can help the spread of viruses and bacteria from driver to driver or driver to engineer, quickly and very easily.

The Flu Virus is spread from person to person via an airborne spray caused by coughing or sneezing, touch from hand to hand, or touch from a contaminated surface. The virus can happily live on surfaces for up to 24 hours. A virus lives in the human body and relies on finding a new host to continue its spread.

Other bacteria such as Salmonella or E. coli, which cause sickness and diarrhoea, can also be spread by poor hygiene. Unlike the Flu Virus, this type of Bacteria is not spread by coughing and sneezing, but is easily spread by a person who has contaminated hands.

Touching a surface, a steering wheel, a door handle, a tachograph, or dashboard with infected hands can lead to the risk of continued infection for several days.

An employee contacting the office with, "I think I've got the Flu" or "I've got a tummy bug, I won't be in tomorrow" is often seen by the employer as bogus. The resulting costs are often tolerated and unmeasured as part of 'the norm', but the phone calls may very well be genuine; and more importantly preventative. Sickness costs to a business are an unnecessary and troublesome burden when overtime/coverage costs are taken into account. To a Haulier it can cause significant problems managing the logistics for many days, causing frustration and delay to the client.

The service is flexible and bespoke to our customers and delivered on a planned or reactive basis, day or night, 7 days a week.

Here at INNOV8 we have been working within the Healthcare Sector controlling infection on-board ambulances, both in the Patient Area and in the Drivers Cab area for the ambulance crews. We have developed partnerships with equipment manufacturers, specialist chemical suppliers and independent laboratories specifically designed to deal with viruses and bacteria spread from person to person. We are now able to tailor that service for the Haulage Industry, specifically, providing a service that can be summed up as 'Valeting with Value'.

The service is flexible and bespoke to our customers and delivered on a planned or reactive basis, day or night, 7 days a week. We will come to you and bring all necessary equipment and chemicals with us; all we will need is access to basic water and power then leave the rest to INNOV8.

The service incorporates a planned, in-depth Deep Clean and Infection Control solution. This results in a Clean and Healthy environment noticed and appreciated by your drivers, marketed in such a way that clearly sets out your goals to improve the health and wellbeing of your employees, as well as lowering the level of sickness and overtime costs to the business.

We are fully aware of the pressure on margins in today's competitive market, so we keep our standards high and our margins low. This delivers real value for money to our customers, with the real potential to reduce sickness levels and associated costs; it gives the service the potential to be partially self-funding, a rarity in today's business environment.

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CRIME SCENE CLEANING

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The Team at INNOV8 have been specialists in Decontamination and Infection Control for many years working in the Ambulance sector with several large NHS Trusts, private companies, St John Ambulance and the British Red Cross.

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Those years of experience leave the company perfectly placed to offer customers the perfect solution to the problems of Crime Scene Cleaning.

Very often the aftermath of violent crime can be traumatic to deal with as well as potentially hazardous to the victim's families, members of the emergency services, and the general public. Definitely not a general cleaning task but a specialist task for personnel well used to dealing with the problems of bodily spills and potential contamination. Hepatitis B, Hepatitis C, HIV as well as many other pathogens can be present along with of course the general distress of a scene containing the aftermath of violent crime or accidents.

Fully trained and qualified staff, specialist cleaning and sanitising products are added to a quality and thorough approach to the task of crime scene clean up guarantees our customers peace of mind that the job is done right, first time and every time.

We hold a Hazardous Waste Carriers Licence ensuring the work is completed satisfactorily from beginning to end. A customer satisfaction note is agreed with the client prior to INNOV8 leaving site and prior to any invoice being issued.

We operate and offer a 24 hour call out service to any potential customer and guarantee to respond within 1 hour, despatching a team to the location. Our teams are trained to deal respectfully and sympathetically with relatives who may very well be in a state of shock whilst our work is being undertaken.

Please do not hesitate to contact us either on a long-term contractual basis or as a one-off emergency. INNOV8 guarantee the same level of high-quality service to all of our customers.

TECHNOLOGY & INNOVATION

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INNOV8 has continually sought out new and innovative ways of providing its clients with the absolute best products available within the infection control sector.

Similarly we can deployed a high power sprayer system, which is a fully industrial misting spray system and this has proven to be highly useful in the decontamination of medical premises, allowing the antibacterial / viricidal solution to cover all surfaces leaving no part of the premise that has not been treated.

Our teams use this technology to ensure that after the manual decontamination all areas are coated with the product to prevent any further surface contamination. These sprayers allow for rapid deployment and give maximum surface coverage to each of those otherwise hard to get into areas.

UV-disinfection technology has been known for about a hundred years and used mainly in medicine. However, its scope of application is much wider.

UV-C luminaires emitting ultraviolet light are one of the most effective devices capable of removing viruses, bacteria, fungi from the surface or destroying the DNA or RNA of any exposed microorganisms. Exposure to ultraviolet light is an effective, convenient, cost-efficient, and ecological method of disinfection.

INNOV8 is committed to continually test and invest in new technologies as they become available to ensure the best possible service and results are always given to our customers and yours.

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We have tested many new products and devices over the last 15 years, from new chemicals to new advances in equipment.

Recently the pandemic has bought a significant focus upon infection control cleaning, INNOV8 has sought out the very best of those solutions available today, these new technologies do not replace the manual cleaning required but offer our teams additional equipment. We are able to give our customers and their patients the reassurance that the area or vehicle cleaned is free of bacteria and viruses and that the ATP testing has shown that the tested surfaces are clean

BESPOKE ONLINE
CLIENT PORTAL

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Private KPI Download Page

Files for INNOV8 Cleaning Customer	
Click to download:	
Deep Clean Reporting Package 1 - INNOV8 Cleaning Customer.xlsx	Modified Mon 04th Jan 2021 @ 01:08pm
Deep Clean Reporting Package 2 - INNOV8 Cleaning Customer.xlsx	Modified Mon 04th Jan 2021 @ 01:08pm
Deep Clean Reporting Package 3 - INNOV8 Cleaning Customer.xlsx	Modified Mon 04th Jan 2021 @ 01:08pm

Portal Security Information

Contact Us

Please feel free to get in touch with us through the website. We will respond to your enquiry as soon as we can, usually within 1 working day.

Name *

Email *

Comment or Message *

Submit

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Our specially developed online portal gives you secure access to your own data 24 hours a day 365 days a year via the INNOV8 website, allowing you to access and interrogate your own data at your convenience.

INNOV8 Online Client Portal

The INNOV8 portal enables you to:

- Have any number of your representatives' access to live data by 5.00pm each day
- Visibility of the number of planned and actual cleans for your fleet together with ATP swab analysis therefore ensuring you are CQC compliant
- Interrogate data to show any overdue, VOR vehicles or any that are outside the tolerance for ATP testing
- Bespoke Management Information reporting for each customer for example monthly or quarterly review data and summary data reports
- Secure encrypted site with access 24 hours a day, 7 days per week, 365 days per year.

INFECTIOUS DISEASES SOLUTIONS

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COVID-19

The health, wellbeing and business risks associated with COVID-19 has seen employers recognising their duty of care in safeguarding their employees physical and mental health during this pandemic.

Employing our services sends a clear message to regulators, customers, and employees alike that you have put effective measures into place to mitigate against the risks associated with COVID-19.

INNOV8 cleaning operates nationwide and will prepare a bespoke risk assessment and method statement so that when coupled with our highly skilled and experienced staff, will supply an effective, thorough decontamination service.

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INNOV8 cleaning operates nationwide and will prepare a bespoke risk assessment and method statement so that when coupled with our highly skilled and experienced staff, will supply an effective, thorough decontamination service. This can be done day or night to fit in with your business operations and can be done ad hoc or as routinely scheduled to clean, disinfect, and decontaminate your premises.

In support of the national drive to contain and reduce the 'R' rate for COVID-19, INNOV8 Cleaning Solutions has carried out:

3,000 – COVID-19 Decontaminations*

30,000 – A&E Hospital Wipe Downs*

***March – October 2020**

Serving both NHS Ambulance Trusts, Private Ambulance providers and the wider public services such as Highways Agency England & Wales our teams have worked around the clock providing these vital support services. INNOV8 has been a critical component of the fight against the virus.

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**FOR ALL OF YOUR
CLEANING SOLUTIONS
PLEASE CONTACT US:**

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